Questions and Answers

Why is it still important to sell tickets?

Draw revenue helps offset shared costs. If sales decline, associations may need to consider higher registration, no longer covering referee costs and/or other fees. A possible increase of approximately $300 - $400 per player was discussed as an example.

What will the draw proceeds be used for?

Each association must define how proceeds will support association-wide needs. Examples discussed included referee costs and other shared operating expenses.

When will the draws take place?

Draws will take place online on Fridays at 9:00 p.m.

How can someone buy tickets?

Tickets may be purchased directly online or through a seller using the cash sales process. Sellers may continue to collect funds from ticket purchasers and manually enter the information into the new platform, which will automatically email their ticket numbers for the draw.

How do I enter a cash sale?

Select cash sales in the online system, enter the purchaser's name, phone number, and email address, and complete the sale. The purchaser will receive their ticket numbers by email.

What if the purchaser does not have an email?

Enter the purchaser's name and use your own email address. When the ticket numbers arrive, provide them directly to the purchaser.

How do I submit payment for cash sales?

You may pay online by credit card after entering your cash sales or drop off cash on Thursday between 5:30 and 7:30 p.m. at Membertou Arena.

Can purchasers support a specific team or association online?

The system currently allows a team to be selected. Each player will receive an individual invitation from Grayjay with the link to share..

Will QR codes be available?

Yes. Individual QR codes are expected to be available for use in stores, staff rooms, and other suitable locations.

Where can I get help with the new system?

Assistance will be available at the rink Sunday through Wednesday. Because the process is new, everyone is encouraged to start early and ask questions.

What should I do before the first draw?

Do not leave sales entry or payment until the last minute. Enter a small test sale early, verify ticket delivery and complete cash sale entry before Friday reconciliation.

Can ticket proceeds still be credited to an individual player?

No. The non-tracking requirement means there can be no personal gain from ticket sales. Proceeds cannot be used for an individual player's registration, equipment, travel or similar costs.

Can members raise concerns about the license changes?

CBMHP understands and acknowledges the concerns raised. The purpose of the meeting was to explain the new policy and provide clarification; not to debate the approved changes. We cannot make changes to AGD's governing policies. All concerns must be addressed through the appropriate channels. We recommend speaking with your team representative who attended the meeting to discuss your concerns and receive guidance on the appropriate next steps.